



## ENTITLED TO PAYOUT IF DENIED BOARDING? KNOW YOUR RIGHTS AS A DOMESTIC FLYER

The aviation regulator has imposed a penalty of Rs 10 lakh on Alaska Air for failing to compensate 7 passengers denied boarding on a Sept 7 Bengaluru-Pune flight. TDS looks at compensation norms for being denied boarding.

### SEPT INCIDENT

The aircraft scheduled for the route was grounded and the replacement aircraft had new non-operational seats. So Alaska transferred 7 passengers to an Indigo flight that departed nearly two hours later. The question is, how does the eight-time difference between original and alternative flights decide quantum of compensation?

### THE RULES

Airlines can legally deny boarding. To reduce the possibility of flight departing with empty seats, the passengers don't show up; airlines can overbook flights to a limited extent.



**When more passengers report than the number of available seats, the airline must deny boarding to some.**

If the offloaded passenger is booked on an alternative flight that departs within an hour of the original flight's scheduled

### FOR MUCH DELAYED DEPARTURE

**400%** of booked one-way basic fare plus airfare charge or Rs 20,000, whichever lower, should be compensated if the alternative flight departs more than 24 hours after the original flight's time

If a passenger does not opt for an alternative flight, and cancellation equal to 400% of booked one-way basic fare plus airline fuel charge or ₹ 20,000, should be paid.

### The Akasa case

The 7 passengers should have been paid ₹ 10,000 each

departure, the airline need not pay compensation.

Else, the airline must pay compensation that is equal to 200% of the booked one way basic fare plus airline fuel charge, or ₹ 10,000, whichever is lower.

# 'Lies don't stick for long': Mamata in Sandeshkhali

## CM Makes 1st Visit To Village After Unrest

Sanjib Chakraborty / EPS



anything happens in Sandeshkhali, information will reach me in seconds. I am your guardrail tonight."

The CM told the gathering, "I had forgotten whatever happened," seen as an allusion to the unrest.

Mamata focused on "mothers and sisters" and announced 13 projects worth Rs 12 crore for Sandeshkhali. It was indicated was set to be made a separate subdivision. "You (now) have to travel a lot for basic facilities. We aim to get them closer to you," the CM said.

She also spoke to some villagers in Sandeshkhali block I and II before the rally. Many met her on the roads.

Mamata referred to Lakshmi Bhitar scheme that many believe has been one of the game changers for Tripura in recent times. In the face of protests, "you will not have to wait or run around for widow pension. You will keep getting it as long as you live, not just till you are 60," she said, adding, "We know about BJP's conspiracy. I have got money. Do not take money that it offers. If

Bengal CM Mamata Banerjee at a public distribution programme in Sandeshkhali on Monday

rest earlier this year, BJP had planned to do the same in Sandeshkhali. Bokha Parba

sirhat LS constituency Mamta's Trinamool won with a decisive margin of 3.3 lakh votes, though the assembly-level election gave BJP a narrow

lead of 8,000 plus votes.

"Lies do not stick for long, they get exposed one day. You saw that it was all bluff. Money will come and go but self respect stays," she said, adding, "We know about BJP's conspiracy. I have got money. Do not take money that it offers. If

In the aftermath of the un

## A NOT SO DAL DAY



As the sun appeared after the recent snowfall, the iconic Dal Lake came to life with tourists taking shikara rides against the backdrop of snow-clad mountains representing a glorious view of nature on Monday

## Forces flush out gunmen, destroy bunkers in Manipur

Kangan, Kailati

Timesofindia.com

**Guwahati:** Security forces in Manipur destroyed four bunkers and occupied three others belonging to gunmen during a combined search by Army, Border Security Force, Assam Rifles and Police forces since Saturday in Imphal East and Kangpokpi districts, officials said Monday.

The operation was initiated after four people, including a policeman and a woman, were killed in gun attacks in two villages Sunday.

Armed gunmen from ad-

tacking low lying Thammapokpi and Sanabshi villages, re-

sulting in an exchange of fire

with security forces and vil-

lage volunteers. Violence erupted in the strife torn state Sunday evening, after a brief lull disrupting Chhath puja.

"During the operation, all mid-miscreants from these areas have been flushed out," police said. Security searches resulted in the confrontation, which involved gun and explosives over the last week, especially in Chuachandpur and Tengnoupur.

Police said two active members of banned militant outfit PREPAK were arrested in Imphal West. They were al- legedly involved in the killing of prominent local leaders. Their mobile phones, laptops, letters and a fountain pen were seized from them.

## Refugees' biometric enrolment delayed due to format of MHA forms, says Mizoram govt

**Mizoram:** Govt is yet to begin the process of collecting biometric details of over 32,000 refugees from Myanmar due to hurdles caused by issues related to format of the requisite forms, a home department official said Monday. The extended deadline set by MHA for the same ends on Dec 31. State home secretary Vanlalminguih said the delay was due to format of forms provided by MHA, as those were "not suitable" for collection of such data on Myanmar nationals taking shelter in the state. "MHA provided us with embassy forms, designed to deport illegal foreign immigrants. The forms are unsuitable for recording biometric details of refugees fleeing the conflict, and are given shelter in Mizoram on humanitarian grounds," he said. The state has communicated to Centre to rectify the format of forms and is waiting for a response from it.

The operation was initiated after four people, including a policeman and a woman, were killed in gun attacks in two villages Sunday.

Armed gunmen from ad-

tacking low lying Thammapokpi and Sanabshi villages, re-

sulting in an exchange of fire

with security forces and vil-

lage volunteers. Violence

erupted in the strife torn state

Sunday evening, after a brief

lull disrupting Chhath puja.

"During the operation, all

mid-miscreants from these

areas have been flushed

out," police said. Security

searches resulted in the con-

flict, which involved gun and

explosives over the last

week, especially in Chuachandpur and Tengnoupur.

Police said two active

members of banned militant

outfit PREPAK were arrested

in Imphal West. They were al-

legedly involved in the killing

of prominent local leaders.

Their mobile phones, laptops,

laptops, letters and a fountain

pen were seized from them.

In the aftermath of the un-

## Docs move HC to pause transfer of Bhopal gas tragedy waste

**Indore:** While MP govt prepares on war footing to transits for Union Carbide waste from Bhopal to its own landfills in Dharmpur, a petition was filed before the bench of the state HC Monday, seeking to halt the transportation report's Satish Meekad.

The petitioners seek formation of a judicial committee to shock, inquire of disposal of people who live in the vicinity of the waste disposal plant. They fear disposure of the waste

left over from the 1984 tragedy will have a "grave impact" on the health of the people.

The petitioners registered to Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh, a lawyer at the Indore bench, and Kalwari Singh, a lawyer at the Bhopal bench, as their advocates.

Shri Neeraj Singh

